



Prestige Maintenance USA (PMUSA) is a woman-owned business established in 1976 by Marie and Alex Dinverno. Today, Rachel Sanchez, CEO, and Jason Dinverno, COO, continue to grow the family-owned and operated company. At the time of our founding, PMUSA's core service was office and commercial cleaning. In the late 1980s, PMUSA ventured into industrial and retail cleaning.

PMUSA now has over 3,000 direct employees offering nationwide coverage.



“ At Prestige Maintenance USA, expectations are set high because you should be focused on your business, not managing your facility maintenance.

JANITORIAL SERVICES

NAICS-561720 / SIC-7349

- Cafeteria & Food Service Area Cleaning Sanitation
- Carpet Care
- Concrete Polishing & Restoration
- Hard Surface Floor Care
- High Dusting & Window Washing
- Porter Services
- Pressure Washing
- Restroom Area Sanitation
- Recycling Programs (Paper/Plastic/Cardboard)

FACILITY MAINTENANCE SERVICES

NAICS-561790 / SIC-1521

- General Building Maintenance & Repair
- Building Inspections
- Ceiling & Floor Tile Repair
- Door Repairs
- Furniture & Fixture Relocation & Assembly
- Filter Replacement
- Painting

MEMBERSHIPS

PMUSA is an active member of the Women’s Business Enterprise National Council along with the following industry organizations:

- International Sanitary Supply Association (ISSA)
- Professional Retail Store Maintenance Association (PRSM)
- International Facility Management Association (IFMA)

CIMS GREEN BUILDING CERTIFIED WITH HONORS

PMUSA is a CIMS Certified with Honors Green Building Company. The CIMS and ISO certifications are similar in many respects, but CIMS has the advantage of having been developed specifically by the cleaning industry for the cleaning industry. CIMS is the first consensus-based management standard that outlines the primary characteristics of a successful quality cleaning organization. It demonstrates that we are prepared to deliver high-quality, customer-focused services and a comprehensive green cleaning program. This elite designation is the highest level that can be achieved and has only been earned by less than 1% of cleaning companies. The standard is based on universally accepted management principles and consists of five sections of management best practices: quality, service delivery, human resources, management commitment and health/safety/environmental stewardship.

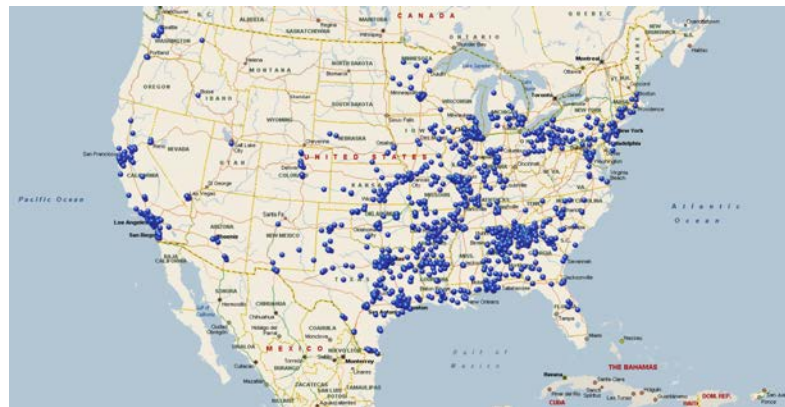
SUPPLIER DIVERSITY

PMUSA is committed to its Supplier Diversity program and maintains a strong presence as a member of WBENC and NMSDC, while actively engaging in partnership with other diverse suppliers. Because supplier diversity is a key factor in many clients’ decision-making processes, PMUSA monitors its own spend with minority-owned, woman-owned and veteran-owned businesses so that we can provide second-tier reporting to support our clients’ supplier diversity programs.



LOCATION + GEOGRAPHIC COVERAGE

PMUSA is a limited partnership company that has the ability to perform services in North America and Puerto Rico. PMUSA is headquartered in the Dallas area and has a regional office in the Chicago area.



Headquarters
1808 10th St., Suite 300
Plano, TX 75074

Branch Office
7460 West 100th Place
Bridgeview, IL 60455

“ Our active involvement and current affiliations show our commitment to providing best practices and world-class service to our clients.

AWARDS

- 2016 JCPenney Worth Award for Responsiveness (JCPenney)
- 2016 “40 Under 40” Award – CEO Rachel Sanchez (Dallas Business Journal)
- 2016 Top DFW Family-Owned Businesses – Ranked No. 14 (Dallas Business Journal)
- 2015 Sears Housekeeping Partner of the Year (Sears)
- 2015 Women’s Business Enterprise Star – CEO Rachel Sanchez (WBENC)
- 2015 Women in Business Award – CEO Rachel Sanchez (Dallas Business Journal)
- 2014 WBE of the Year (WBCS)
- 2013 Top Housekeeping Award (Target)
- 2013 Women Working Together Award (WBCS)
- 2012 Vendor Award of Excellence (Target)
- 2012 Service Provider of the Year (JCPenney)
- 2011 Silver Level Supplier Excellence (Johnson Controls)
- 2011 Vendor of the Year (Walgreens)
- 2011 Decade Safety Achievement Award (BNSF Railway)
- 2010 Dare, Dream, Do Campaign (Target)
- 2008 Holiday Award (JCPenney)
- 2004 Vendor Award of Excellence Building Services (Target)

MANAGEMENT PHILOSOPHY + EXECUTION

PMUSA is a family owned and operated company. We believe employees are the backbone of the company. Our company motto is “Providing Results You Can See,” and employees apply this philosophy to their work every day. PMUSA respects each employee and works to ensure a positive quality of life for everyone on our team.

We do this by providing competitive compensation packages that are reviewed on a regular basis, and by recognizing and rewarding employees for years of service and job performance.



PROJECT MANAGEMENT TEAM + ORGANIZATION + STAFFING

PMUSA's scalable solutions are flexible enough to meet the requirements of any client. Each client is assigned a local management team that oversees and delivers on the portfolio expectations of that client. Each client is also supported by a Director of Operations. This structure allows PMUSA to follow through on the 3R commitment.

INFORMATION SYSTEMS

PMUSA provides the technology required for management to perform their job efficiently and effectively. CleanTelligent is the CMMS platform used by our Customer Excellence department and the PMUSA field management team.

CleanTelligent supports work order processing as well as quality audit completion, including follow-up to issues identified during the audit process. CleanTelligent is able to integrate with customers' existing work order systems via redirection of work order e-mails to the responsible field manager for completion. We can also provide access to CleanTelligent as a customer's work order platform. Custom questions, surveys, and reporting allow for trending and continual process improvement.

“ We don't simply look for new business. We look for partners who have similar values and want to form solid, lasting relationships. We work with our clients and rely on the latest technology to deliver products and services that are tailored to exceed their expectations.

